

# Quick Tips

## Filling Your Spa

1. To minimize airlocks in the equipment, put hose down the center of the gray standpipe in the filter compartment.
2. Turn hose on. This will fill the tub through the heater, pumps and jets pushing most of the air out of the lines.
3. Fill the spa to the top of the neck jets or 1/3 of the way down from top of skimmer.
4. Turn on the 20 amp breaker and run jets 10 mins, then turn on the 30 amp breaker and continue to run jets 30 min. For 120 v spas, plug in and immediately turn on jets for 10 minutes. Either way, turn the diverter handle(if applicable)slowly 360° (Vista, Grandee GG version, Grandee CC version, Envoy, Siberian, Caspian, Pulse, Flair & Glow models, turn on the 30 amp breaker first, run jets for 10 mins, then the 20amp)
5. If refilling spa, bring water sample in for analysis.
6. It is recommended to balance spa water Total Alkalinity and pH immediately after refilling if necessary.
7. It may take up to 12 hours to heat your tub on average.

## Spa not heating

1. The Spa will stop heating due to low flow through the heater in order to keep the heater from being damaged.
2. Check your filters to make sure they are clean. It is best to remove the filters from the spa, before resetting the GFCI breaker, because debris in the filters may be restricting the flow and causing the problem. Service calls that are the results of dirty or clogged filters are **NOT** covered under warranty and we will have to charge a service call if we have to clean one or all of these items.

## Blinking Blue Light

1. Did you remember to put the hose down the center of the gray standpipe/filter area and clean your filters?
2. If No, the pump may have an airlock, or the filters may have tripped the hi-limit. Reset the GFCI and place a hose down the gray standpipe (just like when you fill your spa) to flush out the air. Look for a steady stream of bubbles.
3. Make sure there is no foreign debris in the spa, pull filters out and replace caps. Run jets 30 min, turn the power to the spa off for 1 minute, and then restore power.
4. If blue light stops blinking the problem has been corrected.
5. If blue light is still blinking, call for service.

## Blinking Green light

1. Turn power to the spa off for 1 minute, then turn power back on per start up.
2. If light continues to blink, call for service

## Blinking Green and Blue light

- Indicates low water flow, follow procedures for Blinking Blue light.

## Draining Your Spa (3-4 times per year)

1. Turn the power to the spa off by turning breakers off.
2. Locate drain on the front, base of spa, near equipment area. See Owners Manual.
3. Attach garden hose and drain
4. Close drain and replace cap
5. Refer to Filling procedures
6. If winterizing spa, follow detailed steps in Owner's Manual or contact our store for assistance. Damage caused to your spa by improper winterizing is **NOT** covered by your spa warranty.

**Breakers/GFCI Tripping** – If breakers or GFCI is continuously tripping, call for service.

**Filters** - Rinse Filters once a **month**, (or as needed), soak in recommended filter cleaner every 2-3 months.

**Cover** - Condition cover monthly according to owners manual. When cover gets heavy, it will need to be replaced as it will become less energy efficient. Heavy covers can be unsafe and may cause damage to cover assist and/or skirting.

**Skirting** – Clean as needed according to owners manual

**Rodents** – If your spa is going to be placed in an area known to be frequented by mice, rats, or other nocturnal creatures, the manufacturer recommends covering the access opening to the spa's equipment compartment with a heavy gauge screen material available at the our location. Damage to the spa's equipment components or internal plumbing as a result of rodent infestation is **NOT** covered under your warranty.

**These tips will work on 2009-Current HotSpring Models**